

## BATAC WATER DISTRICT

Batac City, Ilocos Norte Tel. No. 792-3026/792-2350

## CERTIFICATION

This is to certify that for the year 2017, the Batac Water District had received 466 maintenance and service requests/complaints and 100% of these complaints were acted upon based on the response time indicated in the Citizen's Charter.

This certification is issued upon the request of the Local Water Utilities Administration for whatever purpose it may serve.

Issued this 12th day of January, 2018 at the City of Batac, Ilocos Norte.

EDILBERTO M. CAMANGEG, JR. WRFO B

MARIA DOHNA D. SAGUN General Manager D