

FORM A
PERFORMANCE TARGETS

LWD NAME: BATAAC

MFOs AND PERFORMANCE INDICATORS (1)		FY 2014 ACTUAL ACCOMPLISHMENT (2)	FY 2015 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2015 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management							
2015 Budget:							
P1 (Quantity) access to potable water	Percentage of barangay w/ access to potable water against the total number of barangays within the coverage of the LWD	24/43 56%	25/43 58%	Administrative, Finance and Technical			
P2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	=1,611/1,624 99.20%	95.00%	Technical			
P3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	= <u>360,530 cu.m.</u> 283,116 cu.m. =1.27	1.30	Technical			
B. Water Distribution Service Management							
2015 Budget:							
P1 (Quantity) NRW	Percentage of unbilled water to water production	= <u>77,414 cu.m.</u> 360,530 cu.m. =21%	20%	Technical			
P2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31)	.3ppm	.3ppm	Technical			
P3 (Timeliness) adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	2 hours	2 hours	Technical			

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Support to Operations						
2015 Budget						
P1	<p>Staff Productivity Index</p> <p>The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD</p>	<p>=1,624/7 232:1</p>	<p>150:1</p>			
P2 Affordability	<p>Reasonableness/ Affordability of water rates to consumers with access to connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG</p>	<p>=<u>300.00</u> 9,545.00 3.14%</p>	<p>5%</p>			
	<p>Customer Satisfaction</p> <p>Percentage of Customer Complaints acted upon against received complaints</p>	<p>100%</p>	<p>100%</p>	<p>Technical</p>		

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General Administration and Support Services (GASS)						
2015 Budget:						
P1	Financial Viability & sustainability of LWD operations (collection ratio, operating ratio, current ratio)	operating ratio: $=\frac{6,688,737.07}{10,667,518.11}$ $=0.63$ collection ratio: 91.32% (MDS Data) current ratio: $=\frac{3,682,674.72}{579,361.83}$ $=6.36:1$	$=0.75$ 90.00% 1.5:1	Finance, Administrative and Commercial Sections		
P2	a. compliance with COA reporting requirements in accordance with content and period of submission Submission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	On or before the 20th day of the ensuing month	On or before the 10th day of the ensuing month	Finance and Administrative Section		
	b. compliance with LWUA reporting requirements in accordance to content and period of submission i.e. Monthly Data Sheet, Balance Sheet, Income					

	Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD Budget with Annual Procurement Plan, Annual Report	On or before the 20th day of the ensuing month	On or before the 10th day of the ensuing month	Finance, Administrative and Commercial Sections			
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Prepared by:

Amicastr
 MAIZEL MAIA V. CASTRO
 Accounting Processor B

December 14, 2015
 Date

Approved by:

Maria Dohna D. Sagun
 MARIA DOHNA D. SAGUN
 General Manager D

December 14, 2015
 Date