

FORM A
PERFORMANCE TARGETS

LWD NAME: BATAAC

MFOs AND PERFORMANCE INDICATORS (1)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management						
2018 Budget:						
P1 (Quantity) access to potable water	Percentage of barangay w/ access to potable water against the total number of barangays within the coverage of the LWD	=25/43 =58%	=25/43 58%	Administrative, Finance and Technical		
P2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	=1,662/1692 =98%	=1,972/2,012 98.00%	Technical		
P3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	= <u>410,432 cu.m.</u> 313,272 cu.m. =1.31	1.30	Technical		
B. Water Distribution Service Management						
2018 Budget:						
P1 (Quantity) NRW	Percentage of unbilled water to water production	= <u>97,160 cu.m.</u> 410,432 cu.m. =23.67%	22%	Technical		
P2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31)	.3ppm	.3ppm	Technical		
P3 (Timeliness) adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD.	2 hours	2 hours	Technical		

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Support to Operations						
2018 Budget:						
P1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD	=1,731/9 1:192	1:171 <u>=2,051</u> 12			
P2 Affordability	Reasonableness/ Affordability of water rates to consumers with access to connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG	=300.00 9,905.00 MC is equal to 3.03 of LIG	MC should be less than 5% of LIG			
	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	=466/466 100%	100%	Technical		

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General Administration and Support Services (GASS)						
2018 Budget:						
P1	Financial Viability & sustainability of LWD operations (collection ratio, operating ratio, current ratio)	operating ratio: $\frac{=8,618,614.46}{12,206,303.11}$ $=0.70$ collection ratio: 92.00% (MDS Data) current ratio: $\frac{=3,021,409.70}{1,057,200.08}$ $=2.86:1$	$=0.75$ 90.00% 3:1	Finance, Administrative and Commercial Sections		
P2	a. compliance with COA reporting requirements in accordance with content and period of submission Submission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	10th day of the ensuing month	Financial Reports 10th day of the ensuing month	Finance and Administrative Section		
	b. compliance with LWUA reporting requirements in accordance to content and period of submission i.e. Monthly Data Sheet, Balance Sheet, Income	10th day of the ensuing month	10th day of the ensuing month			

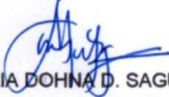
Statement, Cash Flow Statement, Microbiological Report and Chlorine Residual Report Physical/Chemical Report Approved WD Budget with Annual Procurement Plan Annual Report	10th day of the ensuing month December 05, 2017 November 29, 2017 Last week of January 2018	10th day of the ensuing month December 31, 2018 November 30, 2018 2nd week of January 2019	Finance, Administrative and Commercial Sections			
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Prepared by:


 MAIZEL MAIA V. CASTRO
 Senior Accounting Processor A.

January 15, 2018
 Date

Approved by:


 MARIA DOHNA D. SAGUN
 General Manager D

January 15, 2018
 Date