

FORM A
PERFORMANCE TARGETS

LWD NAME: BATAAC

MFOs AND PERFORMANCE INDICATORS (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management						
2017 Budget:						
P1 (Quantity) access to potable water	Percentage of barangay w/ access to potable water against the total number of barangays within the coverage of the LWD	=24/43 56%	=25/43 58%	Administrative, Finance and Technical		
P2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	=1,473/1,497 98.00%	=2,055/2,097 98.00%	Technical		
P3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	<u>=317,970 cu.m.</u> 254,590 cu.m. =1.25	1.30	Technical		
B. Water Distribution Service Management						
2017 Budget:						
P1 (Quantity) NRW	Percentage of unbilled water to water production	<u>=63,380 cu.m.</u> 317,970 cu.m. =19.93%	22%	Technical		
P2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31)	.3ppm	.3ppm	Technical		
P3 (Timeliness) adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD.	2 hours	2 hours	Technical		


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Support to Operations						
2017 Budget:						
P1	<p>Staff Productivity Index</p> <p>The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD</p>	<p>=1,497/9 1:166</p>	<p>1:179</p> <p><u>=2,150</u> 12</p>			
P2 Affordability	<p>Reasonableness/ Affordability of water rates to consumers with access to connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG</p>	<p><u>=300.00</u> 9,784.00</p> <p>3.07%</p>	<p>MC should be less than 5% of LIG</p>			
	<p>Customer Satisfaction</p> <p>Percentage of Customer Complaints acted upon against received complaints</p>	<p>=390/390 100%</p>	<p>100%</p>	<p>Technical</p>		

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General Administration and Support Services (GASS)						
2017 Budget:						
P1	Financial Viability & sustainability of LWD operations (collection ratio, operating ratio, current ratio)	operating ratio: $\frac{7,507,651.59}{10,329,937.33}$ =0.73 collection ratio: 90.00% (MDS Data) current ratio: $\frac{4,058,961.85}{735,441.53}$ =5.52:1	=0.75 90.00% 3:1	Finance, Administrative and Commercial Sections		
P2	a. compliance with COA reporting requirements in accordance with content and period of submission Submission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	10th day of the ensuing month	Financial Reports 10th day of the ensuing month	Finance and Administrative Section		
	b. compliance with LWUA reporting requirements in accordance to content and period of submission i.e. Monthly Data Sheet, Balance Sheet, Income	10th day of the ensuing month	10th day of the ensuing month			

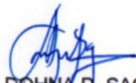
Statement, Cash Flow Statement, Microbiological Report and Chlorine Residual Report Physical/Chemical Report Approved WD Budget with Annual Procurement Plan Annual Report	10th day of the ensuing month July 12, 2016 November 30, 2016 2nd week of January 2017	10th day of the ensuing month December 31, 2017 November 30, 2017 2nd week of January 2018	Finance, Administrative and Commercial Sections			
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Prepared by:

Approved by:


 MAIZEL MAIA V. CASTRO
 Senior Accounting Processor A

1/13/2017
 Date


 MARIA DOHNA D. SAGUN
 General Manager D

1/13/2017
 Date