

FORM A
PERFORMANCE TARGETS

LWD NAME: BATAC

MFOs AND PERFORMANCE INDICATORS (1)	FY 2015 ACTUAL ACCOMPLISHMENT (2)	FY 2016 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2016 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management						
2015 Budget:						
P1 (Quantity) access to potable water	Percentage of barangay w/ access to potable water against the total number of barangays within the coverage of the LWD =24/43 56%	=25/43 58%	Administrative, Finance and Technical	=24/43 =56%	=56/58 =97%	
P2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water =1,465/1,488 98.00%	=1,604/1,688 95.00%	Technical	=1,473/1,1497 =98%	=98/95 =103%	
P3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water <u>=273,364 cu.m.</u> 221,546cu.m. =1.23	1.30	Technical	<u>=317,970 cu.m.</u> 254,590 cu.m. =1.25	=1.25/1.30 =96%	
B. Water Distribution Service Management						
2015 Budget:						
P1 (Quantity) NRW	Percentage of unbilled water to water production <u>=51,818 cu.m.</u> 273,364cu.m. =19%	20%	Technical	<u>=63,380 cu.m.</u> 317,970 cu.m. =19.93%	=100.35%	
P2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31) .3ppm	.3ppm	Technical	.3ppm	=0.30/0.30 =100%	
P3 (Timeliness) adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD. 2 hours	2 hours	Technical	2 hours	=2/2 =100%	

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Support to Operations							
2015 Budget							
P1	<p>Staff Productivity Index</p> <p>The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD</p>	<p>=1,488/8 1:186</p>	<p>1:141</p> <p><u>=1,688</u> 12</p>		<p>=1,497/9 1:166</p>	<p>=166/141 =118%</p>	
P2 Affordability	<p>Reasonableness/ Affordability of water rates to consumers with access to connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG</p>	<p><u>=300.00</u> 9,664.00</p> <p>3.10%</p>	<p>MC should be less than 5% of LIG</p>		<p><u>=300.00</u> 9,784.00</p> <p>MC is equal to 3.07 of LIG</p>	<p>139%</p>	
	<p>Customer Satisfaction</p> <p>Percentage of Customer Complaints acted upon against received complaints</p>	<p>=1,051/1,051 100%</p>	<p>100%</p>	<p>Technical</p>	<p>=390/390 100%</p>	<p>=100/100 =100%</p>	

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General Administration and Support Services (GASS)							
2015 Budget:							
P1	Financial Viability & sustainability of LWD operations (collection ratio, operating ratio, current ratio)	operating ratio: $\frac{7,087,197.68}{9,143,512.39}$ $=0.78$ collection ratio: 90.00% (MDS Data) current ratio: $\frac{3,359,987.17}{974,126.44}$ $=3.45:1$	$=0.75$ 90.00% 1.5:1	Finance, Administrative and Commercial Sections	operating ratio: $\frac{7,507,651.59}{10,329,937.33}$ $=0.73$ collection ratio: 90.00% (MDS Data) current ratio: $\frac{4,058,961.85}{735,441.53}$ $=5.52:1$	103% 100% $=5.52/1.50$ $=368\%$	
P2	a. compliance with COA reporting requirements in accordance with content and period of submission Submission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	Financial Reports 20th day of the ensuing month	Financial Reports 10th day of the ensuing month	Finance and Administrative Section	10th day of the ensuing month	100%	
	b. compliance with LWUA reporting requirements in accordance to content and period of submission i.e. Monthly Data Sheet, Balance Sheet, Income	20th day of the ensuing month	10th day of the ensuing month		10th day of the ensuing month	100%	

Statement, Cash Flow Statement, Microbiological Report and Chlorine Residual Report Physical/Chemical Report Approved WD Budget with Annual Procurement Plan Annual Report	10th day of the ensuing month September 23, 2016 1st week of December 2nd week of January	10th day of the ensuing month October 31, 2016 November 30, 2016 2nd week of January	Finance, Administrative and Commercial Sections	10th day of the ensuing month July 12, 2016 November 30, 2016 To be submitted on January 25, 2016	100% 100% 100%	
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Prepared by:

Approved by:

MAIZEL MAIA V. CASTRO
Accounting Processor B

January 16, 2017
Date

MARIA DOHNA D. SAGUN
General Manager D

January 16, 2017
Date