

FORM A  
PERFORMANCE TARGETS

LWD NAME: BATAC

MFOs AND PERFORMANCE INDICATORS (1)		FY 2014 ACTUAL ACCOMPLISHMENT (2)	FY 2015 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2015 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
<b>A. Water Facility Service Management</b>							
2015 Budget:							
P1 (Quantity) access to potable water	Percentage of barangay w/ access to potable water against the total number of barangays within the coverage of the LWD	=24/43 56%	=25/43 58%	Administrative, Finance and Technical	=24/43 56%	=56/58 97%	
P2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	=1,611/1,624 99.20%	=1,413/1488 95.00%	Technical	=1465/1488 98%	=98/95 103%	
P3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	= <u>360,530 cu.m.</u> 283,116 cu.m. =1.27	1.30	Technical	= <u>273,364 cu.m.</u> 221,546cu.m. =1.23	=1.23/1.30 95%	
<b>B. Water Distribution Service Management</b>							
2015 Budget:							
P1 (Quantity) NRW	Percentage of unbilled water to water production	= <u>77,414 cu.m.</u> 360,530 cu.m. =21%	20%	Technical	= <u>51,818 cu.m.</u> 273,364cu.m. =19%	105%	
P2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31)	.3ppm	.3ppm	Technical	.3ppm	=0.3/0.3 100%	
P3 (Timeliness) adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD.	2 hours	2 hours	Technical	2 hours	=2/2 100%	

	FY 2014 ACTUAL		RESPONSIBLE	FY 2015 ACTUAL	ACCOMPLISHMENT	
MFOs AND PERFORMANCE INDICATORS (1)	ACCOMPLISHMENT (2)	FY 2015 TARGET (3)	OFFICE/UNIT (4)	ACCOMPLISHMENT (5)	RATE (6)	REMARKS (7)
Support to Operations						
2015 Budget						
P1	Staff Productivity Index  The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD	=1,624/7 1:232	1:150		=1,488/8 1:186	=186/150 124%
P2 Affordability	Reasonableness/ Affordability of water rates to consumers with access to connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG	= <u>300.00</u> 9,545.00  3.14%	5%		= <u>300.00</u> 9,664.00  3.10%	138%
	Customer Satisfaction  Percentage of Customer Complaints acted upon against received complaints	=710/710 100%	100%	Technical	=1,051/1,051 100%	=100/100 100%

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General Administration and Support Services (GASS)							
2015 Budget:							
P1	Financial Viability & sustainability of LWD operations (collection ratio, operating ratio, current ratio)	operating ratio: <u>=6,688,737.07</u> 10,667,518.11 =0.63  collection ratio: 91.32% (MDS Data)  current ratio: <u>=3,682,674.72</u> 579,361.83 =6.36:1	=0.75   90.00%   1.5:1	Finance, Administrative and Commercial Sections	<u>=7,087,197.68</u> 9,143,512.39 =0.78  90.00% (MDS Data)  <u>=3,359,987.17</u> 974,126.44 =3.45:1	96%  =90/90 100%  =3.45/1.50 230%	
P2	a. compliance with COA reporting requirements in accordance with content and period of submission  Submission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	On or before the 20th day of the ensuing month	Financial Reports 10th day of the ensuing month	Finance and Administrative Section	Financial Reports 20th day of the ensuing month	50%	
	b. compliance with LWUA reporting requirements in accordance to content and period of submission i.e. Monthly Data Sheet,		Monthly data Sheet 20th day of the ensuing month  Water Quality Reports		Monthly data Sheet 20th day of the ensuing month  Water Quality Reports	100%	

Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD Budget with Annual Procurement Plan, Annual Report	20th day of the ensuing month	Finance, Administrative and Commercial Sections	10th day of the ensuing month	150%
	Approved WD Budget 1st week of December		Approved WD Budget 1st week of December	100%
	Annual Report 2nd week of Jan		Annual Report 2nd week of Jan	100%

Prepared by:

Approved by:

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January 14, 2016  
Date

MARIA DOHNA D. SAGUN  
General Manager D

January 14, 2016  
Date