

FORM A
PERFORMANCE TARGETS

LWD NAME: BATAC

MFOs AND PERFORMANCE INDICATORS (1)		FY 2015 ACTUAL ACCOMPLISHMENT (2)	FY 2016 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2016 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management							
2015 Budget:							
P1 (Quantity) access to potable water	Percentage of barangay w/ access to potable water against the total number of barangays within the coverage of the LWD	=24/43 56%	=25/43 58%	Administrative, Finance and Technical			
P2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	=1,465/1,488 98.00%	=1,604/1,688 95.00%	Technical			
P3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	=273,364 cu.m. 221,546cu.m. =1.23	1.30	Technical			
B. Water Distribution Service Management							
2015 Budget:							
P1 (Quantity) NRW	Percentage of unbilled water to water production	=51,818 cu.m. 273,364cu.m. =19%	20%	Technical			
P2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31)	.3ppm	.3ppm	Technical			
P3 (Timeliness) adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD.	2 hours	2 hours	Technical			

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(1)		(2)	(3)	(4)	(5)	(6)	(7)
Support to Operations							
2015 Budget							
P1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD	=1,488/8 1:186	1:141 = <u>1,688</u> 12				
P2 Affordability	Reasonableness/ Affordability of water rates to consumers with access to connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG	= <u>300.00</u> 9,664.00 3.10%	MC should be less than 5% of LIG				
	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	=1,051/1,051 100%	100%	Technical			

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General Administration and Support Services (GASS)						
2015 Budget:						
P1	Financial Viability & sustainability of LWD operations (collection ratio, operating ratio, current ratio)	operating ratio: <u>=7,087,197.68</u> 9,143,512.39 =0.78 collection ratio: 90.00% (MDS Data) current ratio: <u>=3,359,987.17</u> 974,126.44 =3.45:1	=0.75 90.00% 1.5:1	Finance, Administrative and Commercial Sections		
P2	a. compliance with COA reporting requirements in accordance with content and period of submission Submission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	Financial Reports 20th day of the ensuing month	Financial Reports 10th day of the ensuing month	Finance and Administrative Section		
	b. compliance with LWUA reporting requirements in accordance to content and period of submission i.e. Monthly Data Sheet, Balance Sheet, Income	20th day of the ensuing month	10th day of the ensuing month			

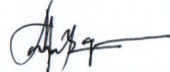
	Statement, Cash Flow Statement,			Finance, Administrative and Commercial Sections			
	Microbiological Report and Chlorine Residual Report	10th day of the ensuing month	10th day of the ensuing month				
	Physical/Chemical Report	September 23, 2016	October 31, 2016				
	Approved WD Budget with Annual Procurement Plan Annual Report	1st week of December	November 30, 2016				
		2nd week of January	2nd week of January				

Prepared by:


 MAIZEL MAIA V. CASTRO
 Accounting Processor B

Date

Approved by:


 MARIA DOHNA D. SAGUN
 General Manager D

Date