
FREEDOM OF INFORMATION

PEOPLE'S MANUAL



THE **BATAK WATER DISTRICT** PUBLISHES ITS APPROVED FREEDOM OF INFORMATION (PEOPLE'S MANUAL) PURSUANT TO EXECUTIVE ORDER NO. 2 SERIES OF 2016, "OPERATIONALIZING IN THE EXECUTIVE BRANCH THE PEOPLE'S CONSTITUTIONAL RIGHT TO INFORMATION AND THE STATE POLICIES TO FULL PUBLIC DISCLOSURE AND TRANSPARENCY IN THE PUBLIC SERVICE AND PROVIDING GUIDELINES THEREFOR".

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SECTION 1: OVERVIEW

1.1 Purpose

The purpose of this Freedom of Information (FOI) People's Manual is to provide the process and assist the Batac Water District (BWD) in dealing with requests of information received under Executive Order (EO) No. 2 series of 2016 on Freedom of Information (FOI). (Annex "B")

1.2 Structure of the Manual

This Manual shall set out the rules and procedures to be followed by the BWD when a request for access to information is received. The General Manager (GM) is responsible for all actions carried out under this Manual and may delegate this responsibility to key personnel of the BWD as may designated from time to time and as approved by the Board of Directors. The GM may likewise delegate specific officers to act as the Decision Makers (DMs), who shall have overall responsibility for the initial decision on FOI requests such as to decide whether to release all the records, partially release the records or deny access.

1.3 Coverage of the Manual

This Manual shall cover all requests for information directed to the BWD.

1.4 FOI Receiving Officer (FRO)

For purposes of this Manual the Personnel Assistance and Complaint Desk (PACD) of the BWD shall be the FOI Receiving Officer (FRO). His table is located beside the main door of the Office Building.

The functions of the FRO shall include:

- 1) Receiving on behalf of the BWD all requests for information and forwarding the same to the appropriate person who has the custody of the records;
- 2) Monitoring FOI requests and appeals,
- 3) Providing assistance to the FOI Decision Maker;
- 4) Providing assistance and support to the public and staff with regard to FOI;

5) Compiling statistical information as required; and

6) Conducting initial evaluation of the request and advising the requesting party whether the request will be forwarded to the FOI Decision Maker for further evaluation, or denied based on any of the following grounds:

1) That the form is incomplete; or

2) That the information is already disclosed in the BWD's Official website, (www.batacwd.gov.ph) foi.gov.ph or at data.gov.ph.

1.5 FOI Decision Makers (FDMs)

There shall be FOI Decision Makers (FDMs) designated by the General Manager, with a rank not lower than a Division Manager or its equivalent, who shall conduct evaluation of the request for information and have the authority to grant the request, or deny it based on the following:

1) the BWD does not have the information requested;

2) the information requested contains sensitive personal information protected by the Data Privacy Act of 2012;

3) the information requested falls under the list of exceptions to FOI (Annex "D"); or

4) the request is an unreasonable subsequent identical or substantially similar request from the same requesting party whose request has already been previously granted or denied by the BWD.

1.6 FOI Appeals and Review Committee

There shall be a FOI Appeals and Review Committee composed of three (3) Board Members designated by the Board of Directors to review and analyze the grant or denial of request of information. The Committee shall also provide expert advice to the GM on the denial of such request.

1.7 Approval and Denial of Request to Information

The FDMs shall approve or deny all request of information. In case the FDMs is on official leave or travel, the GM may delegate such authority to a competent employee.

SECTION 2: GLOSSARY AND DEFINITION OF TERMS

BOARD OF DIRECTORS. The policy setting and legislative body of the BWD. BOD ensures the availability of adequate financial resources and approves annual budget. The powers and duties of the Board are defined in Chapter V of PD 198.

CONSULTATION. It is a process wherein a government office locates a record that contains information of interest to another office or another person to get views/advices or disclosure of records.

data.gov.ph. The Open Data website that serves as the Government's comprehensive portal for all public government data that is searchable, understandable and accessible.

eFOI.gov.ph. The website that serves as the government's comprehensive FOI website for all information on the FOI.

EXCEPTIONS. Information that should not be released and disclosed in response to an FOI request because they are protected by the Constitution, Laws or Jurisprudence.

FREEDOM OF INFORMATION. The right of the people to information on matters of public concern, and adopts and implements a policy of full public disclosure of all its transactions involving public interest, subject to the procedures and limitations provided in Executive Order No. 2. This right is indispensable to the exercise of the right of the people and their organizations to effective and reasonable participation at all levels of social, political and economic decision-making.

FOI CONTACT. The name, address and phone number of each government office where you can make a FOI request.

FOI REQUEST. A written request submitted to a government office personally or by email asking for records on any topic. A FOI request can generally be made by any Filipino to any government office.

FOI RECEIVING OFFICE. The primary contact of each government agency where the requesting party can call and ask questions about the FOI process or the pending FOI request.

FREQUENTLY REQUESTED INFORMATION. Information released in response to a FOI request that the agency determines have become or likely to become the subject of subsequent requests or substantially the same requests.

FULL DENIAL. When a government office is unable to release any record in response to a FOI request because the information is an exception from disclosure in its entirety or no records available.

FULL GRANT. When a government office is able to disclose all records in full in response to a FOI request.

GENERAL MANAGER. Is an executive who has overall responsibility for managing all the elements of a water district, usually oversees most or all of the District's functions as well as the day-to-day operations. Frequently, the GM is responsible for effective planning, delegating, coordinating, staffing, organizing and decision making in order to attain the District's desirable mission and vision.

INFORMATION. Any records, documents, papers, reports, letters, contracts, minutes and transcripts of official meetings, maps, books, photographs, data, research materials, films, sound and video recordings, magnetic or other tapes, electronic data, computer stored data, any other like or similar data or materials recorded, stored or archived in whatever format, whether offline or online, which are made, received, or kept in r under the control and custody of any government office pursuant to law, executive order, and rules and regulations or in connection with the performance or transaction of official business by any government office.

OFFICIAL RECORD/S. Information produced or received by a public officer or employee, or by a government office in an official capacity or pursuant to a public function or duty.

OPEN DATA. Refers to publicly available data structured in a way that enable the data to be fully discoverable or usable by the end users.

PARTIAL GRANT/PARTIAL DENIAL. When a government office is able to disclose portions of the records in response to a FOI request, but must deny other portions of the request.

PENDING REQUEST OR PENDING APPEAL. An FOI or administrative appeal for which a government office has not yet taken final action in all aspects. It captures anything that is open at a given time including requests that are well within the statutory response time.

PERFECTED REQUEST. A FOI request which reasonably describes the records, sought, and is made in accordance with the government office's regulations.

PERSONAL INFORMATION. Any information, whether recorded in a material form or not, from which the identity of an individual is apparent or can be reasonably and directly ascertained by the entity holding the information, or when put together with other information would directly and certainly identify an individual.

PROACTIVE DISCLOSURE. Information made publicly available by government agencies without waiting for a specific FOI request.

PROCESSED REQUEST OR PROCESSED APPEAL. The number of requests or appeals where the agency has completed its work and sent a final response to the requester.

PUBLIC RECORDS. Information required by laws, executive orders, rules or regulations to be entered, kept and made publicly available by a government office.

REQUEST RECEIVED OR APPEAL RECEIVED. An FOI request or administrative appeal that an agency has received within a fiscal year.

SENSITIVE PERSONAL INFORMATION. As defined in the Data Privacy Act of 2012, shall refer to personal information:

1) About an individual race, ethnic origin, marital status, age, color and religious philosophical or political affiliations;

2) About an individual's health, education, genetic or sexual life of a person or to any proceedings for any offense committed or alleged to have committed by such person, the disposal of such proceedings or the sentence of any court in such proceedings;

3) Issued by government agencies peculiar to an individual which includes, but not limited to, social security numbers, previous or current health records, licenses or its denials, suspension or revocation, and tax returns; and

4) Specifically established by an executive order or an act of Congress to be kept classified.

SECTION 3. PROMOTION OF OPENNESS IN GOVERNMENT

3.1 Duty to Publish Information

The BWD shall regularly publish, print and disseminate at no cost to the public and in accessible form, in conjunction with Republic Act 948, or Anti-Red Tape Act of 2007, and through their website, timely, true, accurate and updated key information including, but not limited to:

a) A description of its mandate, structure, powers, functions, duties and decision-making processes;

b) A description of the frontline services it delivers and the procedure and length of time by which they may be availed of;

c) The names of its key officials, their powers, functions and responsibilities, and their profiles and curriculum vitae;

d) Work programs, development plans, investment plans, projects, performance targets and accomplishments, and budgets, revenue allotments and expenditures;

e) Important rules and regulations, orders and decisions;

f) Current and important database and statistics that it generates;

g) Bidding process and requirements; and

h) Mechanisms or procedures by which the public may participate in or otherwise influence the formulation of policy or the exercise of its powers.

3.2 Accessibility of Language and Form

The BWD shall endeavor to translate key information into major Filipino languages and present them in popular form and means.

3.3. Keeping of Records

The BWD shall create and/or maintain in appropriate formats, accurate and reasonably complete documentation or records, policies, transactions, decisions, resolutions, enactments, actions, procedures, operations, activities, communications and documents received or filed with them and the data generated or collected.

SECTION 4. PROTECTION OF PRIVACY

While providing for access to information, the BWD shall afford full protection to a person's right to privacy, as follows:

a) The BWD shall ensure that personal information, particularly sensitive personal information, in its custody or under its control is disclosed only as permitted by existing laws;

b) The BWD shall protect personal information in its custody or under its control by making reasonable security arrangements against unauthorized access, leaks or premature disclosure;

c) The FRO, FDM, or any official or employee who has access, whether authorized or unauthorized, to personal information in the custody of the BWD, shall not disclose information except as authorized by existing laws.

SECTION 5. STANDARD PROCEDURES
(See Annex “E” for the Flowchart)

5.1 Receipt of Request for Information

5.1.1 The FOI Receiving Officer (FRO) shall receive the request for information from the requesting party and check compliance of the following requirements:

- The request must be in writing;
- The request shall state the name and contact information of the requesting party, as well as provide valid proof of identification or authorization;
- The request shall reasonably describe the information requested, and the reason for, or purpose of the request for information. (See Annex “F”) and;
- The request can be made through email, provided that the requesting party shall attach in the email a scanned copy of the FOI application request, and a copy of a duly recognized government ID with photo.

5.1.2 In case the requesting party is unable to make a written request because of illiteracy or due to being a person with disability, he or she may make an oral request, and the FRO shall reduce it in writing.

5.1.3 The request shall be stamped received by the FRO, indicating the date and time of the receipt of the written request, and the name, rank, title and position of the public officer who actually received it, with a corresponding signature and a copy, furnished to the requesting party.

In case of email requests, the email shall be printed out and shall follow the procedure mentioned above, and be acknowledged by electronic mail. The FRO shall input the details of the request on the Request Tracking System and allocate a reference number.

5.1.4 The BWD must respond to requests promptly, within fifteen (15) working days following the date of receipt of the request. A working day is any day other than Saturday, Sunday or a day which is declared a national public holiday in the Philippines. In computing for the period, Art. 13 of the New Civil Code shall be observed.

The date of receipt of the request will be either:

- a) The day on which the request is physically or electronically delivered to the government office, or directly into the email inbox of a member of staff; or

b) If the government office has asked the requesting party for further details to identify and locate the requested information, the date on which the necessary clarification is received.

An exception to this will be where the request has been emailed to an absent member of staff, and this has generated an “out of office” message with instructions on how to re-direct the message to another contact. Where this is the case, the date of receipt will be the day the request arrives in the inbox of that contact.

Should the requested information need further details to identify or locate, then the fifteen (15) working days will commence the day after it receives the required clarification from the requesting party. If no clarification is received from the requesting party after sixty (60) calendar days, the request shall be closed.

5.2 Initial Evaluation

After receipt of the request for information, the FRO shall evaluate the contents of the request.

5.2.1 Request relating to more than one unit under the BWD

If a request for information is received which requires to be complied with by different units, the FRO shall forward such request to the units concerned and ensure that it is well coordinated and monitor its compliance. The FRO shall also clear with the respective units that they will only provide the specific information that relates to their offices.

5.2.2 Requested information is not in the custody of the BWD or any of its units

If the requested information is not in the custody of the BWD, following referral and discussions with the FDM, the FRO shall undertake the following steps:

If the records requested refer to another AGENCY, the request will be immediately transferred to such appropriate AGENCY through the most expeditious manner and the transferring office must inform the requesting party that the information is not held within the 15-working day limit. The 15-working day requirement for the receiving office commences the day after it receives the request.

If the records refer to an office not within the coverage of EO No. 2, the requesting party shall be advised accordingly and provided with the contact details of that office, if known.

5.2.3 Requested information is already posted and available on line

Should the information being requested is already posted and publicly available in the BWD website, data.gov.ph or foi.gov.ph, the FRO shall inform the requesting party of the said fact and provide them the website link where the information is posted.

5.2.4 Requested information is substantially similar or identical to the previous request

Should the requested information be substantially similar or identical to a previous request by the same requester, the request shall be denied. However, the FRO shall inform the applicant of the reason of such denial.

5.3 Transmittal of Request by the FRO to the FDM

After receipt of the request for information, the FRO shall evaluate the information being requested, and notify the FDM of such request. The copy of the request shall be forwarded to such FDM within one (1) day from receipt of the written request. The FRO shall record the date, time and name of the FDM who received the request in a record book with the corresponding signature of acknowledgment of receipt and request.

5.4 Role of FDM in processing the request

Upon receipt of the request for information from the FRO, the FDM shall assess and clarify the request if necessary. He/She shall make all necessary steps to locate and retrieve the information requested. The FDM shall ensure that the complete information requested be submitted to the FRO within ten (10) calendar days upon receipt of such request.

The FRO shall note the date and time of receipt of the information from the FDM and report to the GM or the designated officer, in case the submission is beyond the 10-day period.

If the FDM needs further details to identify or locate the information, he/she shall, through the FRO, seek clarification from the requesting party. The clarification shall stop the running of the 15-working day period and will commence the day after it receives the required clarification from the requesting party.

If the FDM determines that a record contains information of interest to another office, the FDM shall consult with the agency concerned on the disclosability of the records before making any final determination.

5.5 Role of FRO to transmit the information to the requesting party

Upon receipt of the requested information from the FDM, the FRO shall collate and ensure that the information is complete. He/she shall attach a cover/transmittal letter signed by the GM or the designated officer and ensure the transmittal of such to the requesting party within fifteen (15) working days upon receipt of the request for information.

5.6 Request for an Extension Time

If the information requested requires extensive search of the government's office records facilities, examination of voluminous records, the occurrence of fortuitous events or other analogous cases, the FDM should inform the FRO.

The FRO shall inform the requesting party of the extension, setting forth the reasons for such extension. In no case shall the extension exceed twenty (20) working days on top of the mandated fifteen (15) working days to act on the request, unless exceptional circumstances warrant a longer period.

5.7 Notice to the Requesting Party of the Approval/Denial of the Request

Once the FDM approves or denies the request, he/she immediately notify the FRO who shall prepare the response to the requesting party either in writing or by email. All actions on FOI requests, whether approval or denial, shall pass through the GM or the designated officer for final approval.

5.8 Approval of Request

In case of approval, the FRO shall ensure that all records that have been retrieved and considered be checked for possible exemptions, prior to actual release. The FRO shall prepare the letter or email informing the requesting within the prescribed period that the request was granted and be directed to pay the applicable fees, if any.

5.9 Denial of Request

In case of denial of the request wholly or partially, the FRO shall, within the prescribed period, notify the requesting party of the denial in writing. The notice shall clearly set forth the ground or grounds for denial and the circumstances on which the denial is based. Failure to notify the requesting party of the action taken on the request within the period herein provided shall be deemed a denial of the request to information. All denials on FOI requests shall pass through the Office of the General Manager or to the designated officer.

SECTION 6. REMEDIES IN CASE OF DENIAL

A person whose request for access to information has been denied may avail himself of the remedy set forth below:

6.1. Administrative FOI Appeal to the FOI Appeals and Review Committee

Provided, that the written appeal must be filed by the same requesting party within fifteen (15) calendar days from the notice of denial or from the lapse of the period to respond the request.

a) Denial of a request may be appealed by filing a written appeal to the BWD FOI Appeals and Review Committee within fifteen (15) calendar days from the notice of denial or from the lapse of the period to respond the request.

b) The appeal shall be decided by the GM upon the recommendation of the FOI Appeals and Review Committee within thirty (30) working days from the filing of said written appeal. Failure to decide within the 30-day period shall be deemed a denial of the appeal.

6.2 Upon exhaustion of administrative FOI appeal remedies, the requesting party may file the appropriate judicial action in accordance with the Rules of Court.

SECTION 7. REQUEST TRACKING SYSTEM

The BWD shall establish a system to trace the status of all requests for information received by it, which may be paper-based, on line or both.

SECTION 8. FEES

8.1 No request fee

The BWD shall not charge any fee for accepting requests for access to information.

8.2 Reasonable Cost of Reproduction and Copying of the Information

The FRO shall immediately notify the requesting party in case there shall be a reproduction and copying fee in order to provide the information. Such fee shall be the actual amount spent by the BWD in providing the information to the requesting party. The schedule of fees shall be posted by the BWD.

8.3 Exemption from fees

The BWD may exempt any requesting party from payment of fees, upon stating the valid reason why such requesting party shall not pay the fee.

SECTION 9. ADMINISTRATIVE LIABILITY

9.1 Non-compliance with FOI

Failure to comply with the provisions of this Manual shall be a ground for the following administrative penalties:

- a) First Offense – Reprimand
- b) Second Offenses – Suspension of one (1) to thirty (30) days; and
- c) Third Offense – Dismissal from service

9.2 Procedure

The Revised Rules on Administrative Cases in the Civil Service shall be applicable in the disposition of cases under this Manual.

9.3 Provisions for more stringent laws, rules and regulations

Nothing in this Manual shall be construed to derogate from any law, rules, or regulation prescribed by anybody or agency, which provides for more stringent penalties.

ANNEX "A"

FOI FREQUENTLY ASKED QUESTIONS

I. INTRODUCTION TO FOI

1) What is FOI?

Freedom of Information (FOI) is the government's response to the call for transparency and full public disclosure of information. FOI is a government mechanism which allows Filipino citizens to request any information about the government transactions and operations, provided that it shall not put into jeopardy privacy and matters of national security.

The FOI mechanism for Executive Branch is enabled via Executive Order No. 2 series of 2016.

2) What is Executive Order No. 2 series of 2016?

Executive Order No. 2 is the enabling order for FOI. EO No. 2 operationalizes in the Executive Branch, the People's Constitutional right to information. EO No. 2 also provides the State policies to full public disclosure and transparency in the public service.

EO No. 2 was signed by President Rodrigo Roa Duterte on July 23, 2016.

3) Who oversees the Implementation of EO No. 2?

The Presidential Communications Operations Office (PCOO) oversees the operation of the FOI program. PCOO serves as the coordinator of all government agencies to ensure that the FOI program is properly implemented.

II. MAKING A REQUEST

4) Who can make an FOI request?

Any Filipino citizen can make an FOI request. As a matter of policy, requestors are required to present proof of identification.

5) What can I ask under EO on FOI?

Information, official records, public records, and, documents and papers pertaining to official acts, transactions or decisions, as well as to government research data used as basis for policy development.

6) What agencies can we ask information?

An FOI under EO No. 2 can be made before all government offices under the Executive Branch, including government owned or controlled corporations (GOCCs) and the state universities and colleges (SUCs).

FOI requests must be sent to the specific agency of interest, to be received by its respective Receiving Officer.

7) How do I make an FOI request?

a) The requestor must fill up a request form and submits to the agency's Receiving Officer. The Receiving Officer shall validate the request and logs it accordingly on the FOI tracker. If deemed necessary, the Receiving Officer may clarify the request on the same day it was filed, such as specifying the information requested, and providing other assistance needed by the Requestor.

b) The request is forwarded to the Decision Maker for proper assessment. The Decision Maker shall check if the agency holds the information requested, if it is already accessible, or if the request is a repeat of any previous request.

c) The request shall be forwarded to the officials involved to locate the requested information.

d) Once all relevant information is retrieved, officials will check if any exemptions apply, and will recommend appropriate response to the request.

e) If necessary, the head of the agency shall provide clearance to the response.

f) The agency shall prepare the information for release, based on the desired format of the Requestor. It shall be sent to the Requestor depending on the receipt preference.

8) How much does it cost to make an FOI request?

There are no fees to make a request. But the agency may charge a reasonable fee for necessary costs, including costs of printing, reproduction and/or photocopying.

9) What will I receive in response to an FOI request?

You will be receiving a response either granting or denying your request.

If the request is granted, the information requested will be attached, using a format that you specified. Otherwise, the agency will explain why the request was denied.

10) How long will it take before I get a response?

It is mandated that all replies shall be sent fifteen (15) working days after the receipt of the request. The agency will be sending a response, informing of an extension of processing period no longer than twenty (20) working days, should the need arise.

11) What if I never get a response?

If the agency fails to provide a response within the required fifteen (15) working days, the Requestor may write an appeal letter to the FOI Appeals and Review Committee within fifteen (15) working days from the lapse of required response period. The appeal shall be decided within thirty (30) working days by the FOI Appeals and Review Committee.

If all administrative remedies are exhausted and no resolution is provided, requestors may file the appropriate case in the proper courts in accordance with the Rules of Court.

12. What will happen if my request is not granted?

If you are not satisfied with the response, the Requestor may write an appeal letter to the FOI Appeals and Review Committee within fifteen (15) working days from the lapse of required response period. The appeal shall be decided within thirty (30) working days by the FOI Appeals and Review Committee.

If all administrative remedies are exhausted and no resolution is provided, requestors may file the appropriate case in the proper courts in accordance with the Rules of Court.

ANNEX "B"

MALACAÑAN PALACE
MANILA

BY THE PRESIDENT OF THE PHILIPPINES

EXECUTIVE ORDER NO. 02

**OPERATIONALIZING IN THE EXECUTIVE BRANCH THE PEOPLE'S
CONSTITUTIONAL RIGHT TO INFORMATION AND THE STATE POLICIES TO FULL
PUBLIC DISCLOSURE AND TRANSPARENCY IN THE PUBLIC SERVICE AND
PROVIDING GUIDELINES THEREFOR.**

WHEREAS, pursuant to Article 28, Article II of the 1987 Constitution, the State adopts and implements a policy of full public disclosure of all its transactions involving public interest, subject to reasonable conditions prescribed by law;

WHEREAS, Section 7, Article III of the Constitution guarantees the right of the people to information on matters of public concern;

WHEREAS, the incorporation of this right in the Constitution is a recognition of the fundamental role of free and open exchange of information in a democracy, meant to enhance transparency and accountability in government official acts, transactions, or decisions;

WHEREAS, the Executive Branch recognizes the urgent need to operationalize these Constitutional provisions;

WHEREAS, the President, under Section 17, Article VII of the Constitution, has control over all Executive AGENCYS, bureaus and offices, and the duty to ensure that the laws be faithfully executed;

WHEREAS, the Data Privacy Act of 2012 (RA 10173), including its Implementing Rules and Regulations, strengthens the fundamental human right of privacy, and of communication while ensuring the free flow of information to promote innovation and growth;

NOW, THEREFORE, I, RODRIGO ROA DUTERTE, President of the Philippines, by virtue of the powers vested in me by the Constitution and existing laws, do hereby order:

SECTION 1. Definition. For the purpose of this Executive Order, the following terms shall mean:

(a) "Information" shall mean any records, documents, papers, reports, letters, contracts, minutes and transcripts of official meetings, maps, books, photographs, data, research materials, films, sound and video recording, magnetic or other tapes, electronic data, computer stored data, any other like or similar data or materials recorded, stored or archived in whatever format, whether offline or online, which are made, received, or kept in or under the control and custody of any government office pursuant to law, executive order, and rules and regulations or in connection with the performance or transaction of official business by any government office.

(b) "Official record/records" shall refer to information produced or received by a public officer or employee, or by a government office in an official capacity or pursuant to a public function or duty.

(c) "Public record/records" shall include information required by laws, executive orders, rules or regulations to be entered, kept and made publicly available by a government office.

SECTION 2. Coverage. This Order shall cover all government offices under the Executive Branch, including but not limited to the national government and all its offices, AGENCYS, bureaus, offices, and instrumentalities, including government-owned and controlled corporations and state universities and colleges. Local Government Units (LGUs) are encouraged to observe and be guided by this Order.

SECTION 3. Access to Information. Every Filipino shall have access to information, official records, public records and to documents and papers pertaining to official acts, transactions or decisions, as well as to government research data used as basis for policy development.

SECTION 4. Exception. Access to information shall be denied when the information falls under any of the exceptions enshrined in the Constitution, existing law or jurisprudence.

The Department of Justice and the Office of the Solicitor General are hereby directed to prepare an inventory of such exceptions and submit the same to the Office of the President within thirty (30) calendar days from the date of effectivity of this Order.

The Office of the President shall thereafter, immediately circularize the inventory of exceptions for the guidance of all government offices and instrumentalities covered by this Order and the general public.

Said inventory of exceptions shall periodically be updated to properly reflect any change in existing law and jurisprudence and the AGENCY of Justice and the Office of the Solicitor General are directed to update the inventory of exceptions as the need to do arises, for circularization as hereinabove stated.

SECTION 5. Availability of SALN. Subject to the provisions contained in Section 3 and 4 of this Order, all public officials are reminded of their obligation to file and make available for scrutiny their Statements of Assets, Liabilities and Net Worth (SALN) in accordance with existing laws, rules and regulations, and the spirit and letter of this Order.

SECTION 6. Application and Interpretation. There shall be a legal presumption in favor of access to information, public records and official records. No request for information shall be denied unless it clearly falls under any of the exceptions listed in the inventory or updated inventory of exceptions circularized by the Office of the President provided in the preceding section.

SECTION 7. Protection of Privacy. While providing access to information, public records and official records, responsible officials shall afford full protection to the right to privacy of the individual as follows:

(a) Each government office per Section 2 hereof shall ensure that personal information in its custody or under its control is disclosed or released only if it is material or relevant to the subject matter of the request and its disclosure is permissible under this Order or existing law, rules or regulations;

(b) Each government office must protect personal information in its custody or control by making reasonable security arrangements against leaks or premature disclosure of personal information, which unduly exposes the individual, whose personal information is requested, to vilification, harassment or any wrongful acts.

(c) Any employee, official or director of a government office per Section 2 hereof who has access, authorized or unauthorized, to personal information in the custody of the office, must not disclose that information except when authorized under this Order or pursuant to existing laws, rules or regulations.

SECTION 8. People's Freedom to Information (FOI) Manual. For the effective implementation of this Order, every government office is directed to prepare within one hundred twenty (120) calendar days from the effectivity of this Order, its own People's FOI Manual, which shall include among others the following provisions:

- (a) The location and contact information of the head, regional, provincial, and field offices, and other established places where the public can obtain information or submit requests;
- (b) The person or office responsible for receiving requests for information;
- (c) The procedure for the filing and processing of the request as specified in the succeeding Section 9 of this Order.
- (d) The standard forms for the submission of requests and for proper acknowledgment of requests;
- (e) The process for the disposition of requests;
- (f) The procedure for the administrative appeal of any denial for access to information; and
- (g) The schedule of applicable fees.

SECTION 9. Procedure. The following procedure shall govern the filing and processing of request for access to information:

- (a) Any person who requests access to information shall submit a written request to te government office concerned. The request shall state the name and contact information of the requesting party, provided valid proof of his identification or authorization, reasonably describe the information requested, and the reason for, or purpose of, the request for information: Provided that no request shall be denied or refused acceptance unless the reason for the request is contrary to law, existing rules and regulations or it is one of the exceptions contained in the inventory or updated inventory of exception as hereinabove provided.

(b) The public official receiving the request shall provide reasonable assistance, free of charge, to enable all requesting parties and particularly those with special needs, to comply with the request requirements under this Section.

(c) The request shall be stamped by the government office, indicating the date and time of receipt and the name, rank, title and position of the receiving public officer or employee with the corresponding signature, and a copy thereof furnished to the requesting party. Each government office shall establish a system to trace the status of all requests for information received by it.

(d) The government office shall respond to a request fully compliant with requirements of sub-section (a) hereof as soon as practicable but not exceeding fifteen (15) working days from the receipt thereof. The response mentioned above refers to the decision of the agency or office concerned to grant or deny access to the information requested.

(e) The period to respond maybe extended whenever the information requested requires extensive search of the government office's records facilities, examination of voluminous records, the occurrence of fortuitous cases or other analogous cases. The government office shall notify the person making the request of the extension, setting forth the reasons for such extension. IN no case shall the extension go beyond twenty (20) working days unless exceptional circumstances warrant a longer period.

(f) Once a decision is made to grant the request, the person making the request shall be notified of such decision and directed to pay any applicable fees.

SECTION 10. Fees. Government offices shall not charge any fee for accepting requests for access to information. They may, however, charge a reasonable fee to reimburse necessary costs, including actual costs of reproduction and copying of the information required, subject to existing rules and regulations. IN no case shall the applicable fees be so onerous to defeat the purpose of this Order.

SECTION 11. Identical or Substantially Similar Requests. The government office shall not be required to act upon an unreasonable subsequent identical or substantially similar request from the same requesting party whose request has already been previously granted or denied by the same government office.

SECTION 12. Notice of Denial. If the government office decides to deny the request, in whole or in part, it shall as soon as practicable, in any case within fifteen (15) working days from the

receipt of the request, notify the requesting party the denial in writing. The notice shall clearly set forth the ground or grounds for denial and the circumstances on which the denial is based. Failure to notify the requesting party of the action taken on the request within the period herein stipulated shall be deemed a denial of the request for access to information.

SECTION 13. Remedies in Cases of Denial of Request for Access to Information

(a) Denial of any request for access to information may be appealed to the person or office next higher in authority, following the procedure mentioned in Section 9 of this Order: Provided, that the written appeal must be filed by the same person making the request within fifteen (15) working days from the notice of denial or from the lapse of the relevant period to respond to the request.

(b) The appeal be decided by the person or office next higher in authority within thirty (30) working days from the filing of said written appeal. Failure of such person or office to decide within the afore-sated period shall be deemed a denial of the appeal.

(c) Upon exhaustion of administrative remedies, the requesting party may file the appropriate case in the proper courts in accordance with the Rules of Court.

SECTION 14. Keeping the Records. Subject to existing laws, rules and regulations, government offices shall create and/or maintain accurate and reasonably complete records of important information in appropriate formats, and implement a records management system that facilitates easy identification, retrieval and communication of information to the public.

SECTION 15. Administrative Liability. Failure to comply with the provisions of this Order may be a ground for administrative and disciplinary sanctions against any erring public officer or employee as provided under existing laws or regulations.

SECTION 16. Implementing Details. All government offices in the Executive Branch are directed to formulate their respective implementing details taking into consideration their mandates and the nature of information in their custody or control, within one hundred twenty (12) days from the effectivity of this Order.

SECTION 17. Separability Clause. If any section or part of this Order is held unconstitutional or invalid, the other sections or provisions not otherwise affected shall remain in full force or effect.

SECTION 18. Repealing Clause. All orders, rules and regulations, issuances or any part thereof inconsistent with the provisions of this Executive Order are hereby repealed, amended or modified accordingly: Provided, that the provisions of Memorandum Circular No. 78 (s.1964), as amended, shall not be deemed repealed pending further review.

Section 19. Effectivity. This Order shall take effect immediately upon publication in a newspaper of general circulation.

DONE, in the City of Manila, this 23rd day of July in the year of our Lord two thousand and sixteen.

(Sgd.) **RODRIGO ROA DUTERTE**
President of the Philippines

By the President:

(Sgd.) **SALVADOR C. MEDIALDEA**
Executive Secretary

ANNEX "C"

Designated Personnel for FOI Implementation

Names of Personnel	Designation/Position
MARIA DOHNA D. SAGUN	General Manager
FOI Receiving Officer	
IMELDA G. TUTAAN	JO Worker
FOI Decision Maker	
MAIZEL MAIA V. CASTRO	Senior Accounting Processor A
DINO S. SAGUN	Water Resources Facilities Operator C
FOI Appeals and Review Member	
MIRAMAR D. BUMANGLAG	BOD Vice-Chairman
FREYA ANNE R. YAPO	BOD Treasurer
FRANELIA N. CALUYA	BOD Secretary

ANNEX "D"

LIST OF EXCEPTIONS

For the guidance of all government offices covered by Executive Order No. 2 (s. 2016) and the general public, the following are exceptions to the right of access to information, as recognized by the Constitution, existing laws, or jurisprudence:

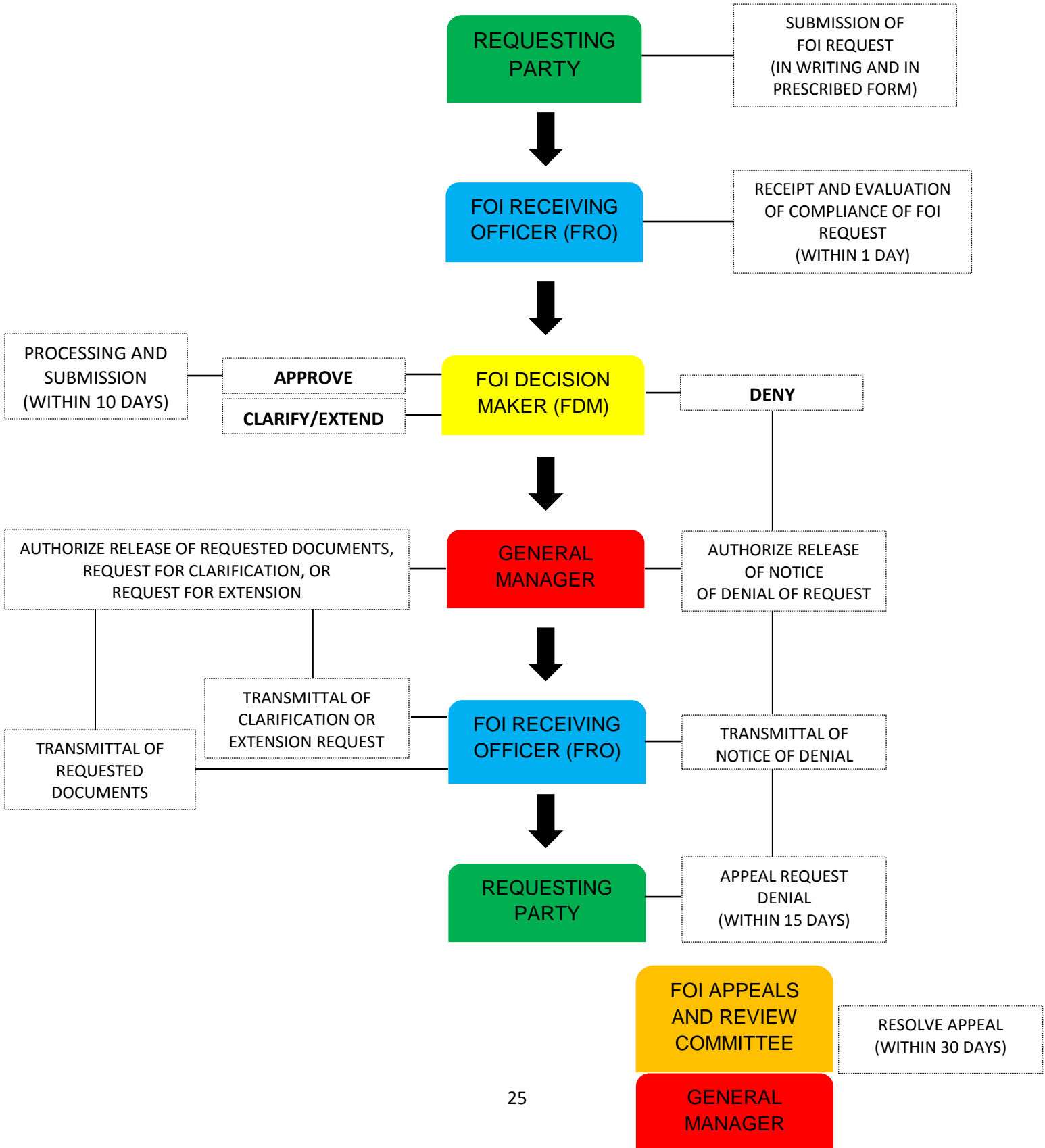
- 1) Information covered by executive privilege;
- 2) Privileged information relating to national security, defense, or international relations;
- 3) Information concerning law enforcement and protection of public and personal safety;
- 4) Information deemed confidential for the protection of the privacy and certain individuals such as minors, victims of crimes or the accused;
- 5) Information, documents, or records known by a reason of official capacity and are deemed as confidential, including those submitted or disclosed by entities to government agencies, tribunals and boards or officers, in relation to the performance of their functions or to inquiries or investigation conducted by them in the exercise of their administrative, regulatory or quasi-judicial powers;
- 6) Prejudicial, premature disclosure;
- 7) Records of proceedings or information from proceedings which pursuant to law or relevant rules and regulations are treated as confidential or privileged;
- 8) Matters considered confidential under banking and finance laws and their amendatory laws, and
- 9) Other exceptions to the right to information under laws, jurisprudence, and rules and regulations.

Pursuant to Section 4 of EO NO. 2, this list of exceptions shall periodically be updated to properly reflect any change in existing law and jurisprudence and the Department of Justice and the Office of the Solicitor General are directed to update the list of exceptions as the need to do arises for circulation.

These exceptions only apply to governmental bodies within the control and supervision of the Executive department. Unless specifically identified, these exceptions may be invoked by all officials, or employees in the Executive Branch in possession of the relevant records or information.

ANNEX "E"

FOI REQUEST FLOWCHART



ANNEX "F"

FOI REQUEST FORM



FREEDOM OF INFORMATION REQUEST FORM

Please read the following information carefully before proceeding with your application. Use blue or black ink. Write neatly and in BLOCK letters. Improper or incorrectly-filled out forms will not be acted upon. Tick or mark boxes with "X" where necessary. Note (Δ) denotes a MANDATORY field.

A. REQUESTING PARTY

You are required to supply your name and address for correspondence. Additional contact detail will help us deal with your application and correspond with you in the manner you prefer.

1. **Title** (e.g. Mr., Mrs., Ms., Miss) _____
2. **Given Name/s**(including M.I) Δ _____
3. **Surname** Δ _____
4. **Complete Address** (Apt/House Number, Street, Barangay, City, Municipality, Province)
Δ _____
5. **Landline/Fax** _____
6. **Mobile** Δ _____
7. **Email** Δ _____
8. **Preferred Mode of Communication** Landline Mobile Number Email Postal Address
(If your request is successful, we will be sending the document to you in the manner.)
9. **Preferred Mode of Reply** Email Fax Postal Address Pick – Up at Agency
10. **Type of ID Given** (Please ensure your IDs contain your photo and signature) Passport Driver's License SSS ID Postal ID Voter's ID
 School ID Company ID Others _____

B. REQUESTED INFORMATION

11. **Agency – Connecting Agency** (if applicable) Δ _____ Δ _____
12. **Title of Document/Record Requested** (Please be as detailed As possible) Δ _____
13. **Date or Period** (DD/MM/YY) Δ _____
14. **Purpose** Δ _____

15. **Document Type** Δ _____
16. **Reference Number** (If known) Δ _____
17. **Any other Relevant Information** Δ _____

C. DECLARATION

Privacy Notice: Once deemed valid, your information from your application will be used by the agency you have applied to, to deal with your application as set out in the Freedom of Information Executive Order No. 2. If the Department or Agency gives you access to a document, and if the document contains no personal information about you, the document will be published online in the Department's or Agency's disclosure log, along with your name and the date applied, and, if another person, company or body will use or benefit from the document sought, the name of that person, entity or body.

I declare that:

- The information provided in the form is complete and correct;
- I have read the Privacy notice;
- I have presented at least one (1) government – issued ID to establish proof of my identity

I understand that it is an offense to give misleading information about my identity, and that doing so may result in a decision to refuse to process my application.

Signature ↘ _____

Date Accomplished (DD/MM/YYYY) ↘ _____

D. FOR RECEIVING OFFICER [INTERNAL USE ONLY]

Name (Print name) ↘ _____

Agency – Connecting Agency ↘ _____ ↘ _____
(if applicable, otherwise N/A)

Data entered on eFOI ↘ _____
(if applicable, otherwise N/A)

Proof of ID Presented (Photocopies of original should be attached) Passport Driver's License SSS ID Postal ID Voter's ID
 School ID Company ID Others _____

The request is recommended to be: Approved Denied
If denied, please tick the Reason for the denial. Invalid Request Incomplete Data already available online

Second Receiving Officer Assigned ↘ _____
(Print name)

Decision Maker Assigned to Application (Print name) ↘ _____

Decision on Application Successful Partially Successful Denied Cost
If denied, please tick the Reason for the denial. Invalid Request Incomplete Data already available online

Date Request Finished (DD/MM/YYYY) ↘ _____

Date Documents (if any) Sent ↘ _____
(DD/MM/YYYY)

FOI Registry Accomplished Yes NO

RO Signature ↘ _____

Date (DD/MM/YYYY) ↘ _____