

FORM A  
PERFORMANCE TARGETS

LWD NAME: BATAC

MFOs AND PERFORMANCE INDICATORS (1)		FY 2017 ACTUAL ACCOMPLISHMENT (5)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
<b>A. Water Facility Service Management</b>							
2017 Budget:							
P1 (Quantity) access to potable water	Percentage of barangay w/ access to potable water against the total number of barangays within the coverage of the LWD	=25/43 =58%	=25/43 58%	Administrative, Finance and Technical	=25/43 58%	=58/58 100%	
P2 (Quality) reliability of service	Percentage of household connections receiving 24/7 supply of water	=1,662/1692 =98%	=1,972/2,012 98.00%	Technical	=1840/1869 98%	=98/98 100%	
P3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	= 410,432 cu.m. 313,272 cu.m. =1.31	1.30	Technical	= 418,084 cu.m. 316,730 cu.m. =1.32	=1.32/1.31 102%	
<b>B. Water Distribution Service Management</b>							
2017 Budget:							
P1 (Quantity) NRW	Percentage of unbilled water to water production	=88,160 cu.m. 410,432 cu.m. =21.48%	22%	Technical	=82,962 cu.m. 418,084 cu.m. =19.84%	111%	
P2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31)	.3ppm	.3ppm	Technical		=0.30/0.30 =100%	
P3 (Timeliness) adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD.	2 hours	2 hours	Technical	2 hours	=2/2 =100%	

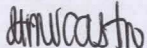
MFOs AND PERFORMANCE INDICATORS (1)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)	
Support to Operations							
2017 Budget:							
P1	<p>Staff Productivity Index</p> <p>The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD</p>	<p>=1,731/9 1:192</p>	<p>1:137</p> <p>=<u>2.051</u> 15</p>		<p>=1,869/13 1:144</p>	<p>=144/137 105%</p>	
P2 Affordability	<p>Reasonableness/ Affordability of water rates to consumers with access to connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG</p>	<p>=<u>300.00</u> 9,905.00</p> <p>MC is equal to 3.03 of LIG</p>	<p>MC should be less than 5% of LIG</p>		<p>=<u>300.00</u> 10,024.00</p> <p>MC is equal to 2.99 of LIG</p>	<p>167%</p>	
	<p>Customer Satisfaction</p> <p>Percentage of Customer Complaints acted upon against received complaints</p>	<p>=466/466 100%</p>	<p>100%</p>	<p>Technical</p>	<p>=352/352 100%</p>	<p>=100/100 =100%</p>	

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General Administration and Support Services (GASS)							
2017 Budget:							
P1	Financial Viability & sustainability of LWD operations (collection ratio, operating ratio, current ratio)	operating ratio: <del>=8,618,614.46</del> 12,206,303.11 =0.70  collection ratio: 92.00% (MDS Data)  current ratio: <del>=3,021,409.70</del> 1,057,200.08 =2.86:1  collection efficiency: 99.00% (MDS Data)  Positive Net Income: 2,381,030.38	=0.75          90.00%          1.5:1          98.00%          2,000,000.00	Finance, Administrative and Commercial Sections	operating ratio: =9,355,332.75 13,987,014.06 =0.67  collection ratio: 92.00% (MDS Data)  current ratio: <del>=4,199,012.84</del> 2,801,650.27 =1.50:1  collection efficiency: 98.00% (MDS Data)  Positive Net Income: 3,071,355.76	112%          102%          =1.50/1.50 =100%          100%          154%	
P2	a. compliance with COA reporting requirements in accordance with content and period of submission Submission of five financial reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash flows, Statement of Government Equity, Notes to Financial Statement,	10th day of the ensuing month	Financial Reports 10th day of the ensuing month	Finance and Administrative Section	10th day of the ensuing month		

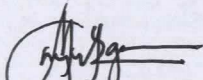
Report on Ageing of Cash Advance						
b. compliance with LWUA reporting requirements in accordance to content and period of submission i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological Report and Chlorine Residual Report Physical/Chemical Report Approved WD Budget with Annual Procurement Plan Annual Report	10th day of the ensuing month	10th day of the ensuing month	Finance, Administrative and Commercial Sections	10th day of the ensuing month		
	10th day of the ensuing month	10th day of the ensuing month		10th day of the ensuing month		
	December 05, 2017	December 31, 2018		January 2019	100%	
	November 29, 2017	November 30, 2018		November 29, 2018		
	To be submitted on January 29, 2018	Last week of January 2019				

Prepared by:

Approved by:

  
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1/15/2019  
 Date

  
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1/15/2019  
 Date