

BATAC WATER DISTRICT

Batac City, Ilocos Norte

ARTA Form No. 2015-1b

Philippine Government Offices Database for GOCCs

Department (mother agency)	Agency	Organization Level	Office	Operating Unit Level	Region	Province	Office Address	Office Head	Office e-mail
			BATAC WATER DISTRICT		1	ILOCOS NORTE	Marders' Bldg., National Highway, Brgy. 17 Tabug, Batac City, Ilocos Norte	MARIA DOHNA D. SAGUN General Manager D	batac water district@yahoo.com website: www.batacwd.gov.ph

Office Phone No.	Providing frontline services to the public?	w/ Citizen's Charter (CC)	Year CC was formulated	Most recent CC update	Frontline services (FS) offered (list all and indicate whether transaction is completed in the office or not)	Most availed FS Top 1 (include only completed transactions in the office)	Daily Average Number of Clients (DANC) 1	Most availed FS Top 2 (include only completed transactions in the office)	Daily Average Number of Clients (DANC) 2	Most availed FS Top 3 (include only completed transactions in the office)	Daily Average Number of Clients (DANC) 3	Office Subjected to the RCS?	No. of times office was subjected to the RCS?	Year subjected to the RCS most recent
(077) 792-3026 Telefax: (077) 792-2350	Yes	Yes	2009	Names of the Persons in charge	1. Water Service Connection 2. Collection of Water Bill 3. Reconnection of Water Service 4. Disconnection of Water Service 5. Transfer of Water Service Connection 6. Repair of Leakages 7. Maintenance Services	Collection of Water Bill	60 per day	Repair of Leakages	29 per month	Maintenance Services	14 per month	N/A	N/A	N/A
(N o v e m b e r 2 0 1 5 d a t a)														